

# ISMIT - Integrated Services for MSMEs in International Trade

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### Project Details

Domain	<a href="#">Trade Procedures Facilitation Domain</a>
Project Identifier	P1057
Bureau Decision #	#1711037
Project Proposal Status	Official
Project Page	<a href="#">ISMIT - Integrated Services for MSMEs in International Trade</a>
Supporting VC	<a href="#">Estelle Igwe</a>
Project Lead	<a href="#">Dapeng Liu</a>
HoD Support	N/A
Status	Completed
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## Project Purpose

MSMEs are key contributors to national economies and important participants in international trade. At the same time, they face many systemic barriers to participating in international trade.

Among the major challenges MSMEs face in reaching export markets is timely and cost-effective access to services such as logistics for shipping goods abroad, knowledge of regulatory requirements in the exporting and importing countries, and trade finance. In addition, they often lack the specialized knowledge required for navigating many Single Window systems, government e-services and advanced supply chain e-tools, for example for traceability. The majority of MSMEs also find prohibitive the costs for becoming an Authorized Economic Operator, so they seldom benefit from the advantages given to AEOs.

This situation is particularly critical in low and medium income countries where trade-related services are less developed, more difficult to access and more expensive than in the majority of developed countries.

Integrated Services for MSMEs in International Trade (ISMIT) can bring together the professional service providers and service partners that are needed in order to facilitate the participation of MSMEs in international trade within a practical framework that also supports their participation in Global Value Chains (GVCs). Examples of such service providers and partners are customs brokers, freight forwarders, logistics service providers, warehouses, export agencies, banks, insurance companies, law firms, etc.

**The objective of this project is to guide and encourage the development of eService platforms which facilitate trade for MSMEs by addressing these obstacles in an effective manner. To reach this objective, it is proposed to develop a white paper which presents a framework for Integrated Services for MSMEs in International Trade (ISMIT), as well as supporting principles and guidelines.**

## Project Scope

The scope of this project is to develop a whitepaper on Integrated Services for MSMEs in International Trade, including the definition, vision, benefit, core principles, management responsibilities, etc. The whitepaper will also describe the range of services, business processes and partnerships that could be included in an ISMIT: looking at these from the perspective of how they overcome obstacles and facilitate the participation of MSME's in international trade. Implementation guidance will also be included in the form of different organizational and financial models/options as well as case studies.

## Project Deliverables

The project deliverables are: A Whitepaper on Integrated Services for MSMEs in International Trade (ISMITS).

## Exit Criteria

a) Whitepaper on International Trade Integrated Service for MSME

- Internal review log showing how comments have been addressed
- Final draft text ready for publication

## Project Team Membership and Required Functional Expertise

Membership is open to experts with broad knowledge in international trade facilitation and e-commerce for MSMEs (legal, procedural, implementation...). In addition, Heads of Delegations may invite technical experts from their constituencies to participate in the work. Experts are expected to contribute to the work based solely on their expertise and to comply with the UN/CEFACT Code of Conduct and Ethics.

## Geographical Focus

The geographic focus is global.

## Initial Contributions

Background paper on ISMITs.

## Resource Requirements

Participants in the project shall provide resources for their own participation. The existence and functioning of the project shall not require any additional resources from the UNECE secretariat. The project will be primarily prepared in between Forums using conference call facilities (some assistance may be needed from the UNECE secretariat for this) and, if needed, a face to face meeting during the Spring 2018 Forum.

## Project Proposal Files

File	Modified
PDF File 171106 3a ITPD ISMIT project proposal v4.pdf	Nov 08, 2017 by Malik