# Inter-organization Information Systems in Cross Border Trade:

- Towards an open Single Window Environment -





#### In this presentation...

- Evolution of the Single Window concept
- Inter-Organization Information Systems (IOS)
- Common Single Window Environment
- □ Framework for collaboration for IOS and Single Window



UNITED NATIONS ECONOMIC COMMISSION FOR EUROPE

Trends for collaboration in international trade:

Building a common Single Window Environment





# **Single Window Implementations**



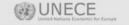
2015: in 100 economies & some regions (ASEAN)?

2013: in 71 economies

2010: in 49 economies

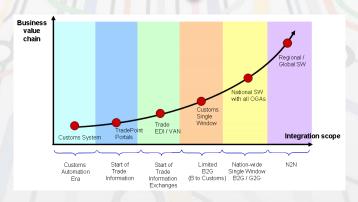
2005: in about 20 economies

Source: WB Doing Business Report 2012/2013, UNECE-UN/CEFACT 2005/2011



# **Single Window Evolution**

### Phased development of Single Window



- Different systems evolve towards a Single Window
- Each country has different parameters and objectives
- SW is different in each country
- ☐ How can we achieve collaboration and information exchange in cross border supply chains in the future?



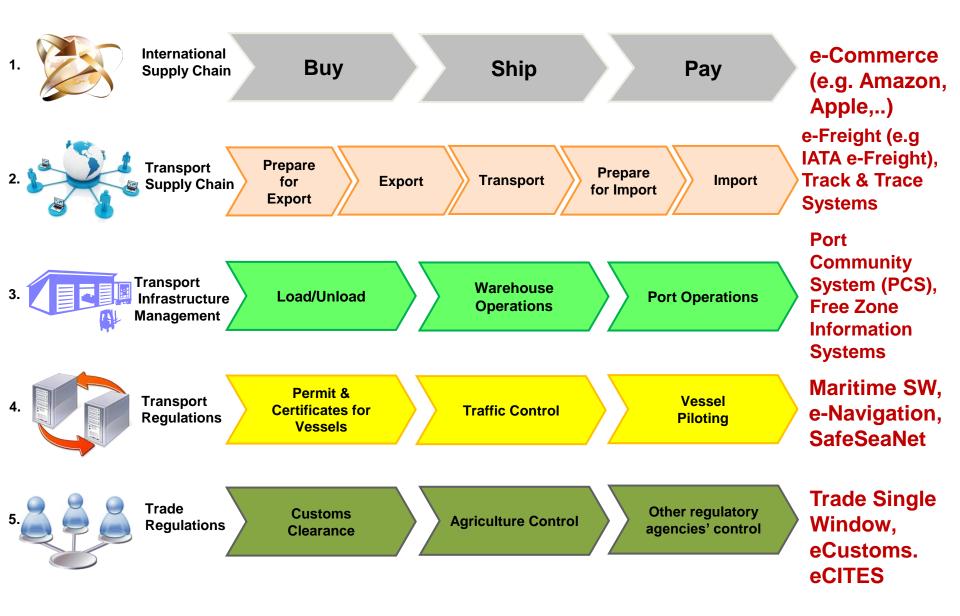
# Collaboration in international supply chains: IOS and Single Window

 □ In Europe: Emergence of Inter-Organization Information Systems (IOS)

IOS: A system for collaboration and information exchange among independent stakeholders in international trade

- Example: Port Community Systems, eCustoms, electronic transit systems, eFreight, ...
- Trade in advanced economies now uses many, highly specialised collaborative systems
- IOS have become crucial for efficient cross border trade

### Layers of IOS in advanced economies





# Towards collaboration in the supply chain

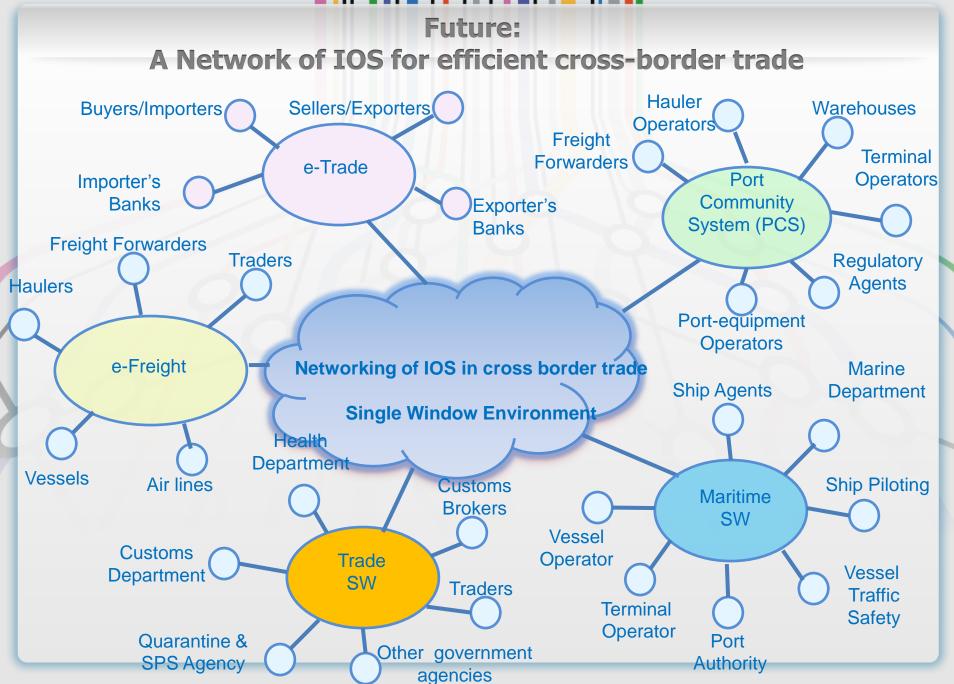
#### **Characteristics of IOS:**

- ++ focussed, limited number of stakeholders, fast implementation, dynamic, ..
- -- bottom-up, limited service offer, lack of synergies and collaboration with other IOS, little recognition on the Government level, ..

#### **IOS** evolution:

- Emergence of collaboration and networks among the IOS
- □ The combined services of the IOS in this network can deliver high value added services for the trade community
- □ A network of IOS can deliver a Single Window Environment for trade





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# What could be a suitable framework to encourage IOS collaboration?

Lacking: a Framework for collaboration between IOSs and Single Windows:

Agree ( collaborat



- Develop a best practice framework for agreements between Legal terms,
- Two IOS could use this framework to negotiate the specific agreements for their collaboration
- □ Initial draft for such a Framework in the background paper "Principles of engagement and best practice for trading in an Open Single Window Environment"

Process & Data structures, Security



## **Summary and Recommendations**

- Governments should continue to simplify and automate trade procedures under a national Trade Facilitation & Single Window Strategy
- Governments should assess possible gaps in the development of IOS systems in their countries, in particular with regard to transport infrastructure management and transport regulations
- Governments should encourage collaboration of IOS and Single Window systems with the objective to
- ..create a Open Single Window environment that delivers integrated and high value added services to trade
- □ To this end, Governments should develop a framework agreement for IOS collaboration in international trade.

### **Thank You**

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