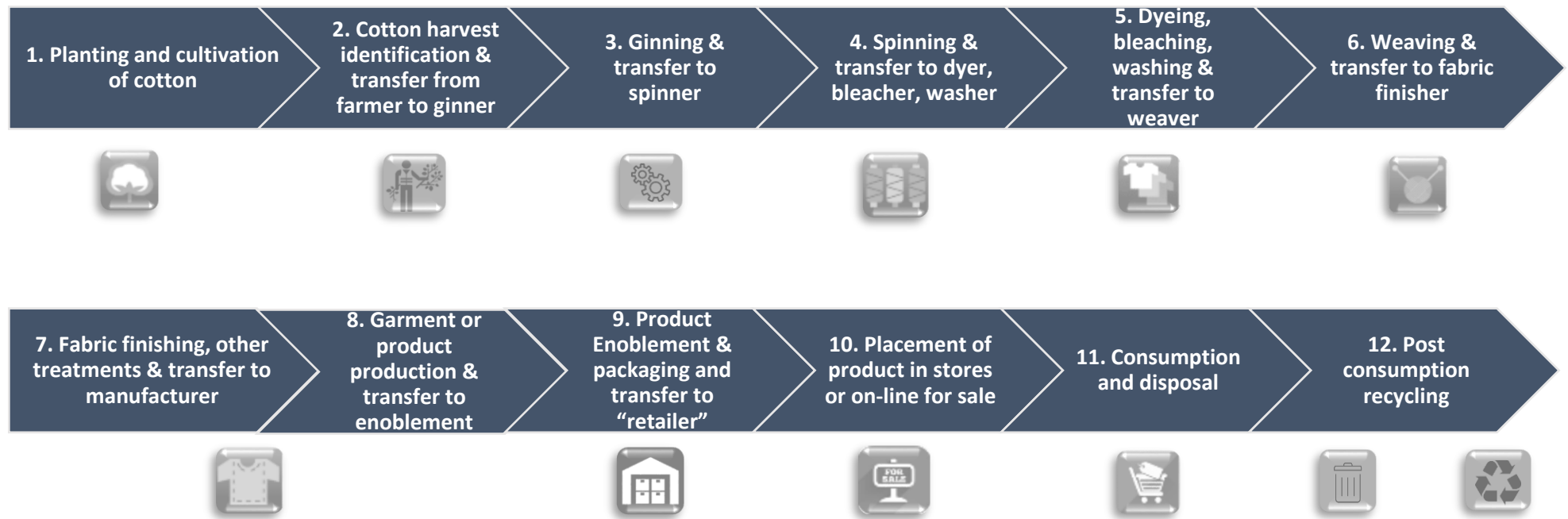


**Pilot #1 - Implementing a blockchain technology for traceability and due diligence in the cotton value chain in support of a circular economy**

**USER STORIES COMPILATION DOCUMENT**




**AS A (ROLE/FUNCTION/ACTOR) I WANT TO (GOAL) SO THAT (BENEFIT)**



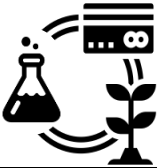
UNECE Project - Generic Use Case – Cotton Value Chain Business Processes<sup>1</sup>



<sup>1</sup> The business processes below were primarily defined in the **Explanatory Note for the Business Process Analysis Activity and the Generic Traceability Model –ANNEX 2 – Generic Use Case – Cotton Value Chain**

**BUSINESS PROCESS 01: Planting and Cultivation of Cotton**



User story #01 – No hazardous chemicals during farming		
AS A	I WANT TO	SO THAT
Farmer 	claim the chemical inventory list of fertilizer supplier 	the cotton product compliance confirms with ZDHC MRSL and avoid the use of hazardous chemicals in the next process steps. 
ACTIVITY DESCRIPTION	<i>(complete)</i> Order / delivery fertilizer -	

User story #02 – No hazardous chemicals during farming		
AS A	I WANT TO	SO THAT
Farmer 	provide an in-check report of my chemical inventory list (CIL) 	I can proof my chemical management performance 
ACTIVITY DESCRIPTION	<i>(complete)</i> Order / delivery fertilizer -	


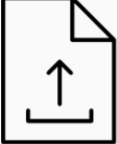
▪ **BUSINESS PROCESS 02: Cotton Harvest, Identification & transfer from Farmer to Ginner**

User story #03 –		
AS A	I WANT TO	SO THAT




## UNECE-UN/CEFACT Enhancing Transparency and Traceability for Sustainable Value Chains in Garment and Footwear


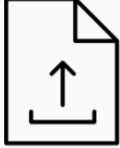

Cotton trader/farmer or farm group		Upload the Transaction Certificate, Farm Scope Certificate, test report (GMO-free test report, pesticide free report, quality-parameter report) about selling organic seed cotton to a ginning mill	I can demonstrate the quality, quantity and certification status (and the year of harvest) of the organic cotton to the ginning mill	
ACTIVITY DESCRIPTION	(complete) Documents: Transaction Certificate, Scope Certificate, Test reports, Shipping documents Business partners: Farmer / Farm Group; Certification Body			

### ▪ BUSINESS PROCESS 03: Ginning & transfer to Spinner

User story #04 –				
AS A		I WANT TO		SO THAT
Ginner		Upload the upload the GOTS Transaction certificate, test report (GMO-free test report, pesticide free report, quality-parameter report) issued by the certification body in the blockchain		I can demonstrate that the spinner receives the lint cotton output/material matching with GOTS certificate approved on-site by the third-party certification body.
ACTIVITY DESCRIPTION	(complete) Documents: GMO Free test report, Quality Test report, Pesticide free report, Transaction Certificate, Shipping documents Business partners: Buyer, Seller, Certification Body (trader, if involved)			




▪ **BUSINESS PROCESS 04: Spinning & transfer to dyer, bleacher, washer**


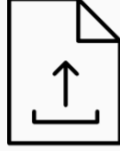

User story #05 – Compliance of wastewater from textile production with national value / standard		
AS A	I WANT TO	SO THAT
Standard / Organisation consumer 	to make sure that the wastewater from textile production processes shall be treated in a wastewater/effluent treatment plan (direct discharge) that is owned by the facility or operated as part of a municipal wastewater treatment plan (indirect discharge) (Common Effluent Treatment Plant (CETP)) 	I can make sure that the ready-made garments I wear won't have been produced in a way that the wastewater and sludge will exceed values over the nationally regulated limit values or limit values that have been defined in a respective standard. 
ACTIVITY DESCRIPTION	<i>(complete)</i>	




User story #06 –		
AS A	I WANT TO	SO THAT
Spinning mill 	Upload the certificate (chem-check report) and get the approval from ZDHC 	I can show that my chemical management complies with ZDHC standard 
ACTIVITY DESCRIPTION	<i>complete</i>	

User story #07 –		
AS A	I WANT TO	SO THAT

UNECE-UN/CEFACT Enhancing Transparency and Traceability for Sustainable Value Chains in Garment and Footwear


Spinning mill		Upload the certificate (in-check certificate) and get the approval from ZDHC		I can show that my chemical management complies with ZDHC standard	
ACTIVITY DESCRIPTION	<i>complete</i>				


User story #08 –					
AS A		I WANT TO		SO THAT	
Spinning mill		Upload the certificate (clear stream certificate) and get the approval from ZDHC		I can show that my chemical management complies with ZDHC standard	
ACTIVITY DESCRIPTION	<i>complete</i>				


User story #09 –					
AS A		I WANT TO		SO THAT	
ZDHC		Ease the certification validation process and increase the security level of our certification process		I can reduce the bureaucracy burden and ease the certification validation process	
ACTIVITY DESCRIPTION	<i>complete</i>				

User story #10 –


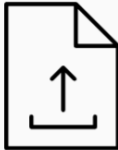

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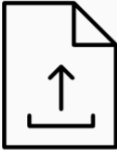

AS A		I WANT TO	SO THAT
Spinning mill		Upload the organic cotton certificates I receive from agricultural partners and certification entities	I can show the traceable origin of the cotton fibers I use
ACTIVITY DESCRIPTION	<i>complete</i>		


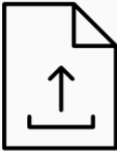

User story #11 –			
AS A		I WANT TO	SO THAT
Spinning mill		Upload the documents, reports and videos/pictures related to our Initiatives and programs in support of cotton value chain sustainability.	I can show the support I provide to local communities, in line with SDGs in order to get appreciation and support from my supply chain partners. Together we can be stronger
ACTIVITY DESCRIPTION	<i>complete</i>		




User story #12 –			
AS A		I WANT TO	SO THAT
Spinning mill		Upload farmers and students stories of agricultural and textile schools we support for skills development and youth employability (pictures, videos and reports)	I can show how, in a win-win framework, I support youth skills development for their inclusion in the cotton- textile labour market
ACTIVITY DESCRIPTION	<i>complete</i>		

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User story #13 –			
AS A		I WANT TO	SO THAT
Spinning mill		Upload the ZDHC chemical inventory 	I can show that my chemical management complies with ZDHC standard 
ACTIVITY DESCRIPTION	<i>complete</i>		

User story #14 –			
AS A		I WANT TO	SO THAT
Spinning mill		Upload certifications we hold and frameworks we are committed to (GOTS, OEKOTEX, Tessile Salute etc, UN Global Compact etc) 	I can show voluntary certifications I hold and frameworks I am compliant to. 
ACTIVITY DESCRIPTION	<i>complete</i>		

User story #15 –			
AS A		I WANT TO	SO THAT
Spinner		Upload the GOTS Transaction certificate issued by the certification body in the blockchain 	I can demonstrate that the fabric maker receives GOTS certified yarns matching with GOTS certificate approved on-site by the third-party certification body. 
ACTIVITY DESCRIPTION	<i>Complete</i> Documents: <i>Transaction Certificates, Quality test report, GMO free report (if relevant), Shipping documents.</i> Business partners: <i>Buyer, Seller, Certification Body (Trader if involved)</i>		



User story #16 – complete		
AS A	I WANT TO	SO THAT
Manufacturer 	Help to combat pollution by using the analysis tool DETOX TO ZERO by OEKO-TEX® offered by OEKO-TEX® 	They can assess the status of our chemicals management systems and the quality of our waste water and sludge so that we can have these documented through independent verification. The result of DETOX TO ZERO by OEKO-TEX® is a status report which can confirm compliance with the goals of the Greenpeace Detox campaign or the ZDHC MRSL requirements. This status report will be uploaded to the blockchain in order to create transparency 
ACTIVITY DESCRIPTION	<i>(complete)</i>	



▪ **BUSINESS PROCESS 05: Dyeing, bleaching, washing & transfer to weaver**



User story #17 Receiving the Supplier Order		
AS A	I WANT TO	SO THAT
Scheduler 	Simplicity and clearness in the numbers and codes 	No mistake are possible 
ACTIVITY DESCRIPTION	Receiving of the supplier order – The dyeing order is normally sent by the weaving company depending on the fabric they have to produce in terms of yarn dyed quantities they need to weave.	

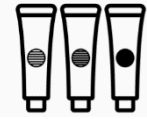
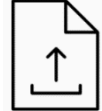



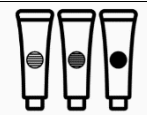


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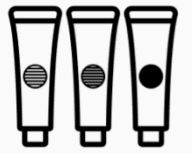
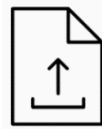

User story #18			
AS A		I WANT TO	SO THAT
Scheduler		Good planning within the season of the year	I can save transportation costs and get environmental benefit. 
ACTIVITY DESCRIPTION			

User story #19 – Saving environmental resources during Transformation			
AS A		I WANT TO	SO THAT
Worker		Save dyeing substances and water	I can reduce my environmental impact 
ACTIVITY DESCRIPTION	Receiving of yarn to be dyed from the weaving company – Basically the industrial process mix together water, colour and other chemical products in dyeing machineries where the cotton cones are placed. After the dyeing phase is completed (about 9 hours each), the cones are dried and stored for the shipping.		

User story #20– No use of harmful chemicals from the RSL or MRSL			
AS A		I WANT TO	SO THAT
Standard Organisation / Consumer		Make sure that a dyestuff cannot be used for production if it has been identified to be based on chemicals that are listed in Restricted Substances Lists (RSL) or Manufacturing Restricted Substances Lists (MRSL)	the ready-made garments I wear won't contain harmful substances that could impair my health. 
ACTIVITY DESCRIPTION	<i>(complete)</i>		




User story #21 –		
AS A	I WANT TO	SO THAT
Dyeing mill 	Upload the certificate (chem check report) and get the approval from ZDHC 	I can show that my chemical management complies with ZDHC standard 
ACTIVITY DESCRIPTION	<i>complete</i>	

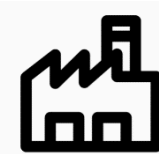


User story #22 –		
AS A	I WANT TO	SO THAT
Dyeing mill 	Upload the certificate (in check report) and get the approval from ZDHC 	I can show that my chemical management complies with ZDHC standard 
ACTIVITY DESCRIPTION	<i>complete</i>	

User story #23 –		
AS A	I WANT TO	SO THAT
Dyeing mill 	Upload the certificate (clear stream certificate) and get the approval from ZDHC 	I can show that my chemical management complies with ZDHC standard 
ACTIVITY DESCRIPTION	<i>complete</i>	

User story #24 –		
AS A	I WANT TO	SO THAT


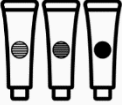

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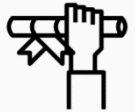
ZDHC		Ease the certification validation process and increase the security level of our certification process		I can reduce the bureaucracy burden and ease the certification validation process	
ACTIVITY DESCRIPTION	<i>complete</i>				

User story #25 – complete					
AS A		I WANT TO		SO THAT	
Manufacturer		Help to combat pollution by using the analysis tool DETOX TO ZERO by OEKO-TEX® offered by OEKO-TEX®		They can assess the status of our chemicals management systems and the quality of our waste water and sludge so that we can have these documented through independent verification. The result of DETOX TO ZERO by OEKO-TEX® is a status report which can confirm compliance with the goals of the Greenpeace Detox campaign or the ZDHC MRSL requirements. This status report will be uploaded to the blockchain in order to create transparency.	
ACTIVITY DESCRIPTION	<i>(complete)</i>				

User story #26 – complete		
AS A	I WANT TO	SO THAT

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Manufacturer		<p>Make our use of textile and leather chemicals, colourants and auxiliaries safer and more transparent by certifying them with the ECO PASSPORT by OEKO-TEX®</p> 	<p>We can upload it to the blockchain and together strengthen processes and product safety at every stage of the value chain through ECO PASSPORT by OEKO-TEX®'s comprehensive and holistic strategy of chemical validation. This offers a comprehensive approach to the handling of chemicals and, ultimately, presents the supply chain with a unique insight into the chemicals used.</p> 
ACTIVITY DESCRIPTION	<i>(complete)</i>		



User story #27– complete			
AS A	I WANT TO	SO THAT	
Fabric mill		<p>Upload the GOTS Transaction certificate issued by the certification body in the blockchain</p> 	<p>I can demonstrate that the Wet Processor receives the GOTS certified Fabric matching with GOTS certificate approved on-site by the third-party certification body.</p> 
ACTIVITY DESCRIPTION	<p><i>(complete)</i>                      Documents: Transaction Certificate, Shipping documents                      Business partners: Buyer, Seller, Certification Body (Trader if involved)</p>		



▪ **BUSINESS PROCESS 06: Weaving & transfer to Fabric Finisher(s)**

**User story #28 – (complete)**

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AS A		I WANT TO	SO THAT
Commercial assistant		Integrated data between customers and our system	 No manual data enter, no input mistakes
ACTIVITY DESCRIPTION	Receiving of the order by the customer - The commercial assistant enters the order into the system		




User story #29 – Receiving of material control at warehouse			
AS A		I WANT TO	SO THAT
Warehouse assistant		Data integration with the supplier	 No manual data enter, no input mistakes
ACTIVITY DESCRIPTION	Receiving of the yarn by suppliers - The yarn is received in the warehouse. Quantities are checked against the purchase order and registered into the stock system		




User story #30 – Yarn laboratory controls			
AS A		I WANT TO	SO THAT
Laboratory assistant		Control what the supplier declare in terms of quality and sustainability	 I can ensure an easy exchange of technical documents or certification with the suppliers
ACTIVITY DESCRIPTION	The yarn is checked for quality and aspect		

User story #31 – Weaving		
AS A	I WANT TO	SO THAT




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Weaving operator / mill		maximum length / ensure I comply to the requirements of a voluntary sustainability standard		I can have a better productivity and less quality problem I can receive certification to that standard	
ACTIVITY DESCRIPTION	Weaving phase				




User story #32 –					
AS A		I WANT TO		SO THAT	
Customer service officer		To deliver the best possible quality		The customer places new orders	
ACTIVITY DESCRIPTION	Receive customer order - 6.1 Sales team receives order from a customer.				

User story #33 –					
AS A		I WANT TO		SO THAT	
Warehouseman/Storeman		To service my colleagues from customer service and production as smoothly as possible		Our customer receives the order on time.	
ACTIVITY DESCRIPTION	Check stock for availability of fabric - 6.2 a) Fabric is in stock - 6.2 b) Fabric is NOT in stock				




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User story #34 –			
AS A		I WANT TO	SO THAT
Head of Production		Make sure that my production delivers on time, quality is perfect while maintaining Auslastung (workload)	 The customer is satisfied and the production works economically responsible. 
ACTIVITY DESCRIPTION	Produce order 6.4.1 Check if yarn is in stock - 6.4.2 Reserve yarn in system - 6.4.3 Prepare weaving 6.4.4 Weaving - 6.4.5 Raw fabric is woven		

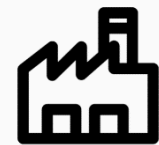
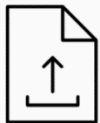

User story #35 –			
AS A		I WANT TO	SO THAT
Weaver		Make sure that all weaving machines are well maintained and functioning at all times.	 Production has no vermeidbare interruptions (avoid delay) 
ACTIVITY DESCRIPTION	Produce order 6.4.1 Check if yarn is in stock - 6.4.2 Reserve yarn in system - 6.4.3 Prepare weaving 6.4.4 Weaving - 6.4.5 Raw fabric is woven		

User story #36 –			
AS A		I WANT TO	SO THAT
Buyer		Have responsible and reliable suppliers	 My customer's order can be produced without delay. 
ACTIVITY DESCRIPTION	Produce order 6.4.1 Check if yarn is in stock - 6.4.2 Reserve yarn in system - 6.4.3 Prepare weaving 6.4.4 Weaving - 6.4.5 Raw fabric is woven		

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User story #37 –		
AS A	I WANT TO	SO THAT
Quality assessor 	Make sure the fabric is of finest quality and that it meets the customer's requirements. 	The customer only receives first choice fabrics 
ACTIVITY DESCRIPTION	Quality check - 6.5.1 Fabric is moved to fabric inspection - 6.5.2 Fabric inspection checks quality of fabrics	




User story #38 –		
AS A	I WANT TO	SO THAT
Customer service 	Work with suppliers that comply with our quality standards and deliver accordingly 	My order can be produced on time, with required quality and without Nachbehandlung (aftercare treatment) 
ACTIVITY DESCRIPTION	Finished Fabric approved - 6.9 a) Finished fabric is moved to stock - 6.9 b) Finished fabric is prepared for shipment to customer	

User story #39– complete		
AS A	I WANT TO	SO THAT
Fabric mill 	Upload the GOTS Transaction certificate issued by the certification body in the blockchain 	I can demonstrate that the Garment Maker receives the GOTS certified Fabric matching with GOTS certificate approved on-site by the third-party certification body. 
ACTIVITY DESCRIPTION	<i>(complete)</i>	







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Documents: Transaction Certificate, Shipping documents, Quality Test reports, residual chemical test report Business partners: Buyer, Seller, Certification Body (Trader if involved)
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User story #40– complete		
AS A	I WANT TO	SO THAT
Fabric mill 	Upload proof of residual chemical testing report issued by a testing laboratory in the blockchain 	I can demonstrate that the Garment Maker receives Fabric matching with buyer RSL requirements as confirmed by a testing laboratory. 
ACTIVITY DESCRIPTION	<i>(complete)</i> Documents: Testing Report, Shipping documents. Business partners: Buyer, Seller, Testing Laboratory	

▪ **BUSINESS PROCESS 07: Fabric finishing, other treatments & transfer to Manufacturer**

User story #41 – Receiving material at the warehouse		
AS A	I WANT TO	SO THAT
Warehouse assistant 	Data integration with the supplier 	No manual data enter, no input mistakes 
ACTIVITY DESCRIPTION	Stock entering of materials	
User story #42 – Final control and laboratory control		




AS A		I WANT TO	SO THAT
Control and laboratory assistant		Check the quality and technical - physical properties of final fabric in relation to the different specifications of the single products and the specific requirements of the different customers (almost each customers want their particular controls or quality requirements)	To have strong connections between customer and suppliers on the quality and technical requirements, Should be simplified via data interchange.
ACTIVITY DESCRIPTION	Quality and laboratory controls		


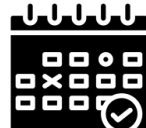

▪ **BUSINESS PROCESS 08: Garment or Product Production and transfer to Ennoblement**


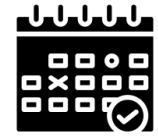

User story #43– Material Management during Transformation			
AS A		I WANT TO	SO THAT
Warehouse manager		To have an accurate picture of existing inventory and communicate directly with the brand the level of stock automatically via system	the factory facility is adequately supplied with fabrics and the fabric team is promptly informed if additional orders are needed
ACTIVITY DESCRIPTION	The fabric is registered as received and added to inventory by the Manufacturer and recorded by the brand		

User story #44 – Order Management during Transformation		
AS A	I WANT TO	SO THAT

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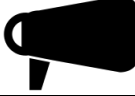
Product developer / production manager		the cutting order to be assembled on time following the schedule and to be advised on status of the order		I can be advised early on any expected delays	
ACTIVITY DESCRIPTION	The Garment/Product manufacturer undertakes the cutting				




User story #45 – Order Management during Transformation					
AS A		I WANT TO		SO THAT	
Product developer / production manager		the sample and production order <i>to be assembled</i> on time following the schedule and to be advised on status of the order		I can be advised early on any expected delays	
ACTIVITY DESCRIPTION	The Garment/Product Manufacturer undertakes the assembling				




User story #46 – Order Management during Transformation					
AS A		I WANT TO		SO THAT	
Product developer / production manager		the sample and production order <i>to be finished</i> on time following the schedule and to be advised on status of the order		I can be advised early on any expected delays	
ACTIVITY DESCRIPTION	The Garment Manufacturer undertakes the finishing				

User story #47– Order Management during Transformation					
AS A		I WANT TO		SO THAT	

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Product developer / production manager		the enoblement order to be performed on time following the schedule and to be advised on status of the order		I can be advised early on any expected delays	
ACTIVITY DESCRIPTION	The Garment/Product Manufacturer places an order for product enoblement /packing at tier 1 facility. Finished garments are shipped from sub-supplier to tier 1 supplier. Garment are packed in branded polybags with barcodes into boxes.				




User story #48 – Order Management during Transformation					
AS A		I WANT TO		SO THAT	
Quality controller		Assess as early as possible defects during the production phases		I can shorten the delivery and reduce the level of defects on final products	
ACTIVITY DESCRIPTION	The Validation Party certifies the item against a list of quality requirements TBC (re-order the activity as quality check happens before and after the manufacturing)				




User story #49– ID product identification					
AS A		I WANT TO		SO THAT	
Product developer / production manager		The manufacturer to speak my own coding language		There is no discrepancy on documents or confusion during purchase orders and developments	
ACTIVITY DESCRIPTION	Manufacturer attaches an ID to the output of the process (=garment item) OR the ID provider gives the ID to the Manufacturer				

### User story #50 – Finished goods inbound

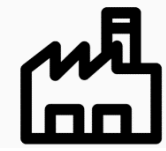


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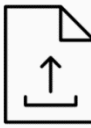

AS A		I WANT TO	SO THAT
Logistic Manager		goods to arrive properly packed and with the correct documents and complete information at warehouse 	the incoming is smooth and quick 
ACTIVITY DESCRIPTION	Transporter carries the product to the Trader / Brands/Retailers (TBC) Central Logistic Hub		

User story #51 – Customer Service Management			
AS A		I WANT TO	SO THAT
Customer service manager		shipment of undamaged goods that meet customers' requirements and the delivery planned with the customer 	My service is excellent and I can obtain the highest level of customer satisfaction 
ACTIVITY DESCRIPTION	Transporter delivers the product from Warehouse to the final wholesale customer or DOS only if the shipment is upon the brand		




User story #52 – complete			
AS A		I WANT TO	SO THAT
Manufacturer		Make the safety of our products transparent by uploading the STANDARD 100 by OEKO-TEX® label to the blockchain 	Consumers can be certain that every component of the product, i.e. every thread, button and other accessories, has been tested for harmful substances and that the article therefore is harmless in human ecological terms. 
ACTIVITY DESCRIPTION	<i>(complete)</i>		

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User story #53 – complete		
AS A	I WANT TO	SO THAT
Manufacturer 	Make our production process transparent to all participants of the value chain with the STeP by OEKO-TEX® certification that offers the six pillars: Environmental Performance, Environmental Management, Social Responsibility, Quality Management as well as Health and Safety 	We can upload the certificate to the blockchain and show that the ready-made garments are produced by environmentally friendly production processes, optimal health and safety protection and socially responsible working conditions. 
ACTIVITY DESCRIPTION	<i>(complete)</i>	

User story #54 – complete		
AS A	I WANT TO	SO THAT
Garment manufacturer 	Upload the GOTS Transaction certificate issued by the certification body in the blockchain 	I can demonstrate that the Importer / Brand /Retailer receives GOTS certified consumer goods, confirmed by a certification body as per order received from my buyer. 
ACTIVITY DESCRIPTION	<i>(complete)</i>	
	Documents: GOTS transaction certificate, Quality test report, Residue analysis test report, Shipping documents. Business partners: Buyer, Seller, 3rd party Certification Body	

User story #55 – complete		
AS A	I WANT TO	SO THAT




Garment manufacturer		Upload the GOTS Labelling release form issued by the certification body in the blockchain		I can demonstrate that the Importer / Brand /Retailer receives properly labelled GOTS certified consumer goods, confirmed by a certification body as per order received from my buyer.	
ACTIVITY DESCRIPTION	<i>(complete)</i> Documents: GOTS Labelling Release Form, Shipping Documents. Business partners: Buyer, Seller, 3rd party Certification Body				

▪ **BUSINESS PROCESS 09: Product Enoblement and Packaging and transfer to "retailer"**




User story #56 – complete					
AS A		I WANT TO		SO THAT	
Manufacturer		Make our production process transparent to all participants of the value chain with the STeP by OEKO-TEX® certification that offers the six pillars: Environmental Performance, Environmental Management, Social Responsibility, Quality Management as well as Health and Safety		We can upload the certificate to the blockchain and show that the ready-made garments are produced by environmentally friendly production processes, optimal health and safety protection and socially responsible working conditions.	
ACTIVITY DESCRIPTION	<i>(complete)</i>				

User story #57 – complete		
AS A	I WANT TO	SO THAT

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Manufacturer		Make the safety of our products transparent by uploading the STANDARD 100 by OEKO-TEX® label to the blockchain		Consumers can be certain that every component of the product, i.e. every thread, button and other accessories, has been tested for harmful substances and that the article therefore is harmless in human ecological terms.	
ACTIVITY DESCRIPTION	<i>(complete)</i>				




▪ **BUSINESS PROCESS 10: Placement of Product in Stores or On-line for Sale**




User story #59 –					
AS A		I WANT TO		SO THAT	
Store Manager		That the products in store are the right fit and assortment for the market I serve		I can serve my customers with the optimal choices	
ACTIVITY DESCRIPTION	Preview of Buying Proposal at London headquarter with discussion of feedbacks, local necessities and trend regarding collection assortment. An approval/Modification of the output document of pre-order follows up. Here the store manager reviews styles per quantities and can accept or modify the pre-order for the store.				




User story #60 –		
AS A	I WANT TO	SO THAT





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Buyer Manager		The order collection to follow deadline and correct allocation worldwide		The stores are well assorted	
ACTIVITY DESCRIPTION	Buying department to insert order of the store into the collection order system				



User story #61 –					
AS A		I WANT TO		SO THAT	
Store Manager		Make sure the goods arrive at appropriate time in store		I can display new collection in time	
ACTIVITY DESCRIPTION	Planning discussion between Store Manager and Logistic Department. The delivery organization may follow the sales frame dictated by law per country on which depends the exhibition of new collection				

User story #62 –					
AS A		I WANT TO		SO THAT	
Stock Room Manager		I prepare new collection arrival in an organized way		The Store Manager can schedule new display of goods with Visual Merchandiser	
ACTIVITY DESCRIPTION	Arrival of goods at store. The stock manager deals with the reception from courier and accepts the packages. Then, a sorting of products per deliveries and categories follows. After the check of compliance of packing list of the shipment, there is the printing of barcode prices. In the stockroom there is a display of new arrival pieces and the stock manager advises store manager on the arrival.				

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User story #63-			
AS A		I WANT TO	SO THAT
Visual Merchandiser		The products to be ready for display in the right area of the store	The sale potential is optimized 
ACTIVITY DESCRIPTION	When the right time for new display comes, there is the shoplift of the goods and the extra packaging is removed and recycled. The activity is performed by Store Team or Visual Merchandiser. A final check of prices follows and then the products finds its dedicated place in the store.		




User story #64 –			
AS A		I WANT TO	SO THAT
Visual Merchandiser		Harmonize the store to the global direction, respecting local necessities	The brand identity is kept and enhanced 
ACTIVITY DESCRIPTION	The Visual Merchandiser approves with the Head of Retail the display and follows the group direction prepared by the headquarter. The store is prepared for new display		




User story #65-			
AS A		I WANT TO	SO THAT
Store Manager		I renew my offering in store as much as possible	The clients will visit multiple times in search for new items 

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ACTIVITY DESCRIPTION	In order to keep the store looking fresh and curated, a change in the layout is planned constantly. This is to keep the product moving across the store and to offer new looks proposal to clients. Since we have unisex line, it is important to show both feminine and masculine perspective and outfits
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User story #66 –		
AS A	I WANT TO	SO THAT
Stock Manager 	Have update stock real time 	The requests from the store can be fulfilled 
ACTIVITY DESCRIPTION	When the product is sold the item exit from the inventory on the system. There is a manual unloading of goods via barcode reader in store.	



User story #67 – Knowing the water consumption		
AS A	I WANT TO	SO THAT
Retailer 	Know the water consumption used during all the processes before obtaining the garment 	I know the water consumption 
ACTIVITY DESCRIPTION		



User story #68 – Knowing the water consumption		
AS A	I WANT TO	SO THAT
Retailer 	Know the water consumption used during the entire process after obtaining the garment 	I know the water consumption 

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ACTIVITY DESCRIPTION	
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User story #69 – Knowing the impact on carbon footprint			
AS A		I WANT TO	SO THAT
Retailer		Know the impact of the carbon footprint used during all the processes before obtaining the garment	 I know the carbon footprint impact on the environment
ACTIVITY DESCRIPTION			

User story #70 – Knowing the impact on carbon footprint			
AS A		I WANT TO	SO THAT
Retailer		Know the impact of the carbon footprint used during all the processes after obtaining the fabric	 I know the carbon footprint impact on the environment
ACTIVITY DESCRIPTION			

User story #71 – Knowing the impact on carbon footprint			
AS A		I WANT TO	SO THAT
Retailer		Know the impact of the carbon footprint used during the transport carried out to obtain the final garment.	 I know the carbon footprint impact on the environment
ACTIVITY DESCRIPTION			




▪ **BUSINESS PROCESS 11: Consumption and Disposal**

User story #72 – complete		
AS A	I WANT TO	SO THAT
Consumer 	Be able to trace a product and have information about its safety and sustainability by the label MADE IN GREEN by OEKO-TEX®	I can be sure that the products have been tested for harmful substances and are produced in a sustainable manner, i.e. in an environmentally friendly and socially responsible manner. MADE IN GREEN by OEKO-TEX® additionally offers the transparency of all textile production processes within a supply chain through an OEKO-TEX® internal traceability system. To that effect, the production facilities or materials used in production must be certified by OEKO-TEX®. The certification for textiles is STANDARD 100 by OEKO-TEX®. The certification for textile production facilities is STeP by OEKO-TEX®. 
ACTIVITY DESCRIPTION		

▪ **BUSINESS PROCESS 12: Post-Consumption Recycling**

User story #73– (complete)		
AS A	I WANT TO	SO THAT

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<p>Sorting/recycling company</p> 	<p>Know the composition and recyclability information and the certificates (pe. Organic Cotton, REACH, Higgs ....) linked to the product (at sorting point)</p> 	<p>The clothing/footwear can be re-used/recycled to the highest value in full compliance to legal requirements (pe. Reach)</p> 
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