



# Model Based e-Business Transaction Specifications

Mapping between SCOR and e-business standards

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# Outline

- 1. Introduction
- 2. Business collaboration modeling methodology

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- 3. RosettaNet
- 4. ebXML
- 5. Partner enablement
- 6. Conclusion



## Vision

 Align, implement and optimize supply chain partnerships

... using collaborative business protocols where dependent level III processes interact across enterprise boundaries





# Keys to the Vision



### <u>Requirements</u>

- Encapsulated process element definitions
- Business process alignment
- Business information alignment
- Partner technical alignment
- Partner and service discovery

### **Standards Solutions**

- → Operations reference models SCOR, TOM
- → Partner process models RosettaNet, ebXML, OAG
- → EDI and XML messaging standards
- → Internet Implementation frameworks
- → Registries with partner and service descriptions



### The alignment domain



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**Collaboration Protocol Stack** 



### The elaboration methodology

| Protocol Stack Level     | Modeled As                                | Elaborated Into                          |  |
|--------------------------|---|--|--|
| Goal alignment           | Product / service definition; SCOR metric | Trading agreement;<br>aggregate measures |  |
| Process alignment        | SCOR level III process dependency         | Collaboration protocol business actions  |  |
| Information alignment    | Business object state                     | eBusiness message                        |  |
| Security infrastructure  | Partner authentication and authorization  | Collaboration role and digital signature |  |
| Messaging infrastructure | Component interaction sequence diagrams   | eBusiness implementation framework       |  |

### **Public and Private Processes**





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# UML Business Collaboration Modeling

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- Unified Modeling Language (UML)
- UML profile
- UML methodology
- Patterns
- UN/CEFACT, RosettaNet, ebXML, ...



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### **Model Views**

- Business Operations Map (BOM)
- Business Requirements View (BRV)
- Business Transaction View (BTV)
- Business Service View (BSV)





### **Business Operations Map**





# **Business Requirements View**





## **Business Transaction View: Business Collaboration**





### **Business Transaction View: Business Transaction**



### **Business Transaction View: Info Structure**





### **Business Service View**

: Account User

: Account Supplier

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1. request(:AccountRequestAction)

1.1. signal(:ReceiptAcknowledgment)

2\_response(:AccountSetupAcknowledgmentAction)

2.1. signal(:ReceiptAcknowledgment)



### **Business Collaboration Model**

A prescription of the business and network protocols between independent business processes that permit the legally enforceable formation of commercial contracts between independent entities





### Not a Business Process Model

It describes a particular set of interactions between two or more business process models provided by independent business entities that collaborate to reach common or complementary goals.



### **Business Collaboration Service**

Edifecs provides a service where business partners elaborate, execute and optimize competitive and differentiated value network business models





### **Elaboration Method**

- Business Collaboration Framework (BCF)
  - UML/OCL metamodel
  - Flow and information patterns
  - Modeling methodology
  - UML and XML style guides
- People –business analysts, business collaboration architects, process owners, enterprise architects



### UML/OCL Metamodel

| Context   | Viewpoint                              |  |               |
|---|--|--|---------------|
| Business Process<br>Requirements  | Business Operations Map<br>(BOM)       |  | Dequiremente  |
| Business Collaboration<br>Requirements                                    | Business Requirements<br>View (BRV)    |  | Requirements  |
| Commercial Transaction<br>Protocol and Business<br>Collaboration Protocol | Business Transaction View (BTV)        |  |               |
| Functional Service Protocol   | Business Service View<br>(BSV)         |  | Specification |
| Network Implementation<br>Protocol  | Implementation Framework<br>View (IFV) |  |               |



### **Design Patterns**

- Foster consistent specifications
- Foster consistent implementations
- Speed development
- Apply pervasively
  - Collaborations
  - Transactions
  - Information structures



### Patterns – syntax, semantics

- Business Transaction
- Query/Response
- Information Distribution
- Request/Confirm
- Notification
- Request/Response

Focus on query/response



### **Query/response pattern - BTV**





### **Elaboration Methodology**





### **Participant Roles and BCF**





### **Elaboration Example**

- Reference
  - Supply-Chain.Org reference model (SCOR) http://www.supply-chain.org
  - RosettaNet EConcert Scenario
     http://www.rosettanet.org
    - Establish New Partnership
- Instantiation
  - Partner Model
  - Trading Partner Agreement (TPA)

Boundary between reference and implementation

 $BOM \rightarrow BRV \rightarrow BTV \rightarrow BSV \rightarrow IFV \rightarrow PM \rightarrow TPA$ 

### EDIFECS

## **BOM using SCOR**

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**Business Areas:** 

- •Plan
- •Source
- •Make
- •Deliver

View Point == The Company

Models Recursive Interaction
Customer, Customer's Customer ....
Supplier, Supplier's Supplier ....



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### **BOM - source drill down**

**Process Areas:** 

- •Enable Source
- •Source Purchased Product
- •Source Make to
  - Order Product
- •Source Engineer to Order Product





### **BOM - enable source drill down**





## **BOM - deliver drill down**

Process Areas:

- •Enable Deliver
- •Deliver Stocked Product
- •Deliver Make to Order Product
- •Deliver Engineer to Order Product







### **BOM – identify collaboration**





**BOM->BRV – map collaboration to processes** 





BRV – establish new partnership collaboration

The BRV Diagram shown here sets the scope for a "fullyelaborated" use case description. The use case definition (a.k.a. steps or events) are then detailed in an activity diagram as the top level of the BTV.



**BTV** – business collaboration protocol



The Diagram shown here connects the set of transactions which together define a Business Collaboration Protocol at the Business Transaction View (BTV) level. This diagram represents the top level of the BTV. Each transaction is then decomposed according to its appropriate pattern.


### **BTV – commercial transaction**



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# **BTV – directory**



- •Business document object model
- •Directory comprises entities and their associations
- •Facilitates structural consistency across multiple business documents

For Help, press F1



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### BTV – business document

### Contextually constrain business document composition

Include attributes of an entity only where appropriateContent validation based on usage context





### **BSV** – server-to-server



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### BSV – message guideline

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- •Business document structure
- •Data definition e.g. min,max,
- lexical representation, data type
- •Validation constraints
- •Consistent entity structure

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| DateStamp  | Specifies a specific date. Date stamp based on the ISO<br>8601 specification. The "Z" following the day<br>identifier (DD) is used to indicate Coordinated<br>Universal Time. Informal format: CCYYMMDDZ | Date         | 8        | 8         | 9(8)X           |    |  |  |
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| GlobalLocationIdentifier   | Location uniquely identified by the DUNS +4 mmber.   | Integer      | 13       | 13        | 9(13)           |    |  |  |
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# IFV – XML message schema

DTD today
XML-Schema when standard
Used to validate messages
Guideline needed for constraints

| ELEMENT Pip1A1<br AccountInfor<br>fromRole ,<br>GlobalDocum<br>thisDocumer<br>thisDocumer<br>toRole ) >  | AccountRequest (<br>mationResource,<br>nentFunctionCode,<br>ntGenerationDateTime,<br>ntIdentifier,   |
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### Partner model





### **Trading Partner Agreement**



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### BOM→BRV→BTV→BSV→IFV→PM→TPA



# Choreography

Orchestrate exchange among partners

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- Internal processes (private)
- External collaborations (public)





# Information Exchange

- Actions
  - Business requests and responses
  - Represented by business documents
- Signals
  - Acknowledgements
  - Error reports







## Messages

- Actions and signals in transit
  - Headers and body
  - Constrained by grammar
  - Aligned with vocabulary
- Grammar
  - Schema
  - Guidelines
- Vocabulary
  - Dictionaries
  - Codes





# Coordination

- Timeouts
- Retries
- Retry intervals



### ... robust state alignment across partners



# **Security Considerations**

- Confidentiality
- Integrity
- Authentication
- Authorization
- Non-repudiation
  - Origin
  - Receipt



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# ... policies embodied in a framework

# **Collaboration as Document Exchange**



# Acknowledgement Signals



# **Error Signals**



# **Timeouts and Retries**

Retry count = 1





### UN/CEFACT Modeling Methodology (UMM)

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 International standard for elaborating specifications

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- Basis for ebXML business process schema
- Compatible with RosettaNet metamodel



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# **RosettaNet**

- Vertical consortium
- Global scope / ambition
- Industry boards
  - Information technology (IT)
  - Electronic components (EC)
  - Semiconductor manufacturing (SM)
- Drives simultaneous agreement across the industry





# RosettaNet Architecture

- 1. Dictionaries
- 2. Partner Interface Processes (PIPs)

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3. Implementation framework (RNIF)





# **RosettaNet Dictionaries**



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Source: RosettaNet



# **Product and Partner Codes**

- D-U-N-S
  - Identify unique business locations -- or trading partners -- around the globe
- GTIN
  - Globally unique identification numbers enabling inventory and order tracking throughout the supply chain
- UN/SPSC
  - Hierarchical code set used for product classification



### RosettaNet PIPs™

- Partner Interface Processes
- Based on BTV / IFV layers
- System-to-system XML-based dialogs
- Define business collaborations between supply chain partners
- Composed of activities and transactions



# **PIP<sup>™</sup> Organization**

- Clusters
- Segments



# **RosettaNet Clusters**

- 1. RosettaNet Support
- 2. Partner Profile Management
- 3. Product Information
- 4. Order Management
- 5. Inventory Management
- 6. Marketing Information Management
- 7. Service and Support
- 8. Manufacturing



# **Cluster 2: Product Information**

- Segment 2A: Preparation for Distribution
- Segment 2B: Product Change Notification
- Segment 2C: Product Design Information
- Segment 2D: Collaborative Design



### Segment 2A: Preparation for Distribution

- PIP 2A1: Distribute New Product Information
- PIP 2A2: Query Product Information
- PIP 2A3: Query Marketing Information
- PIP 2A4: Query Sales Promotion and Rebate Info.
- PIP 2A5: Query Technical Information
- PIP 2A6: Query Product Lifecycle Information
- PIP 2A7: Query Product Discontinuation Information
- PIP 2A8: Distribute Product Stock Keeping Unit (SKU)
- PIP 2A9: Query EC Technical Information







# **RNIF 2.0**

- Released for validation January 2001
- Protocol independence
- Multiple transport protocols
- Hub support
- Attachments



# Achievements of RosettaNet

- More than 350 corporate participants
- All the top EC / IT players
- Represents over \$ 1 Trillion in revenue
- Over 80% of IT and EC board members have implemented PIPs with partners
- Intel corporate bonuses based on RosettaNet in 2001



# **Success Factors for RosettaNet**

- Focused leadership
- Marketing emphasis
- Executive buy in
- Up front commitments
- Partner champions
- Careful planning
- Phased rollout





# Limitations of RosettaNet

- Not extensible for specific partnership
- No marketplace / exchange functionality
- No discovery for spontaneous e-Business





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# ebXML

- Electronic Business (via) XML
- Horizontal
- Global
- XML-based
- Rapid development





### **Joint Venture**







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### ebXML Mission

"Provide an open XML-based infrastructure enabling the global use of electronic business information in an interoperable, secure and consistent manner by all parties."



Source: ebXML



### A Global Electronic Market

### where enterprises of any size, anywhere can:

- Find each other electronically
- Conduct business through the exchange of XML based messages
  - using standard message structures
  - according to standard business process sequences
  - with clear business semantics
  - according to standard or mutually agreed collaborative partner agreements
- Using off the shelf purchased business applications



### Active Participation in ebXML

### <u>YES</u>

- IBM
- Sun Microsystems
- Commerce One
- Edifecs

. . .

- <u>NO</u>
  - Microsoft
- Ariba
  - i2
  - ...

### ebXML Project Teams





### ebXML Technical Architecture

- Created in parallel with other specs
- Basis for interaction and dependencies between groups

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Direct and/or consolidate work of other technical teams







# ebXML Business Processes

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- CDANL DUSINESS FIULESSES
- UML Metamodel and methodology
- XML "Specification Schema"



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# ebXML BSV

**Business Process and Information Models** (Compliant to the ebXML Meta Model) Model to XML Conversion **Registries** Registration Retrieval of Profiles & Retrieval of Profiles & new/updated ebXML Models new/updated ebXML Models **Registry Service** Interface Register Register CPP CPP Retrieval of ebXML Models and Profiles Internal Shrink-Build Build Implementers **Business** wrapped Application Application CPP Derives CPA

> CPA Governs

**Payload** 

**Business Service** 

Interface

**Business Service** 

Interface

Source: ebXML



### ebXML Core Components

- Document constituents
- Fundamental processes
- May vary by context





### **Core Component Contexts**

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Source: ebXML



### ebXML Trading Partners

- Collaboration Protocol Profile (CPP)
  - Advertise for discovery
  - Facilitate negotiation
- Collaboration Protocol Agreement (CPA)
  - Document technical agreement what middleware can manage and enforce
  - Automate system configuration
- Realized as XML documents





### TPA vs. CPA



Source: ebXML



### **CPP / CPA Relationship**





ebXML Registry and Repository

- Registry
  - Artifacts and services
  - Build-time and run-time

- Supports life cycle of managed objects
- Repository
  - Holds process and information models, core components, CPPs, ...



# **Registry / Repository Architecture**





ebXML Transportation, Routing, and Packaging







### ... AKA ebXML Messaging





### **Messaging Aspects**

- Packaging
- Message headers
- Message service handler services
- Reliable messaging
- Error handling
- Security

# ebXML Messaging Service



Source: ebXML



### ebXML Message

 Now being aligned with SOAP

#### Communication Protocol (SMTP, HTTP, etc.)

MIME multipart/related SOAP Envelope SOAP Header eb:MessageHeader eb:TraceRoute ds:Signature /SOAP Header SOAP Header SOAP Body eb:Manifest eb:StatusData eb:ErrorList SOAP-Env:SoapFault /SOAP-Env:SoapFault eb:Acknowledgements

/SOAP Body

Payload

Payload

Source: ebXML



### **Achievements of ebXML**

Comprehensive framework for e-Business

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- Technical infrastructure
- Analysis methodologies
- Reflects substantial technical expertise
- Delivered on time
- Foundation and future roadmap





### Limitations of ebXML

- Specifications at most version 1.0
- Some functionality pending
- No specific business collaborations or message schema
- Customer demand unclear
- Vendor support uncertain





### Future of ebXML

- Not a "real" organization
- Specifications to be approved in May 2001
- Joint publication by OASIS and UN/CEFACT
- No charter renewal thereafter
- Projects to be apportioned
  - "Infrastructure" to OASIS?
    - Trading Partners
    - Registry / Repository
    - Transportation, Routing and Packaging
  - Business processes to UN/CEFACT?





### Future of ebXML, cont.

- OAG working with ebXML BPM team; plans to define processes in ebXML format, develop BP Collaboration Schemas
- Lightweight coordinating board
  - Manage IPR
  - Decide on standards direction
- OASIS to join CEFACT?
- Work should have lasting influence



| RosettaNet                              | ebXML                          |
|---|--------------------------------|
| Vertical                                | Horizontal                     |
| Top-down direction                      | Bottom-up initiative           |
| Single unified vision                   | Fragmented but flexible vision |
| Specifies entire solution               | Accommodates other solutions   |
| PIPs <sup>™</sup> , dictionaries, codes | _                              |
| —                                       | Registry / Repository          |
| _                                       | CPP / CPA                      |



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### **Partner Enablement**

- The hidden bottleneck of B2B
- Challenge to supply chains and markets





### Partner Enablement Framework (PEF)

- Trading Community Membership
  - Where you establish lines of communication
- Trading Program Specification
  - Where you define operational interfaces and their implementations
- Trading Program Implementation
  - Where you establish technical connectivity and operational responsibility
- Trading Partnership Agreement and Contract
  - Where you define and commit to partnership success



### **PEF Dependencies**





#### **The Steps of the Enablement Process**





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### **Conclusion**

Almost done ...





### Assessment

- Where?
- When?
- How?









### **Websites**

- www.rosettanet.org
- www.ebxml.org
- www.supply-chain.org
- www.oasis-open.org
- www.uncefact.org
- www.edifecs.com





### **Business Collaboration Framework (BCF)**

- An ongoing Edifecs initiative
- Public documents
  - e-Business Collaboration Modeling Metamodel
  - e-Business Collaboration Design Patterns
  - e-Business UML Style Guide
  - e-Business XML Style Guide
- Has been donated to, incorporated into, and will remain aligned with UN/CEFACT Modeling Methodology administered by UN/CEFACT




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## **Contact**

johny@edifecs.com





#### THE DNA OF B2B

## Dialogue









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